



CORPORATE POLICY

Hausbrandt Trieste 1892 S.p.A. believes in the importance of providing products and services that generate value by adhering to sustainable practices that are economically feasible, socially equitable and respectful towards man, the environment and the product.

The implementation of an Integrated Quality and Environmental Management System is considered a strategic and essential tool. Through a set of harmonious processes and clear rules, such tool enables us to maintain the skills and knowledge which allow the organization to continuously strive for excellence, in compliance with the legal requirements concerning the health and safety of the products and their quality, as well as the needs and expectations of the stakeholders, being aware of the relational, historical and environmental heritage to be protected and preserved.

The Hausbrandt Management System integrates the ISO 9001-14001-22000, BRC-IFS, Halal and Kosher standards.

The achievement of the status of organic coffee producer is the synthesis of a production system suited to the preferences of certain consumers for products obtained with natural substances and processes, combining the best environmental practices, a high level of biodiversity, the protection of natural resources and animal welfare.

Moreover, in order to strengthen the culture of legality in the corporate context as a guarantee of reliability in relationships, Hausbrandt has adopted the 231 organizational model. By implementing and disseminating its code of ethics, Hausbrandt intends to share its values of social responsibility.

Hausbrandt aims to achieve the following general objectives:

- Ensuring our resources are allocated to the continuous improvement of our performance and to the achievement of goals in line with the provisions of the Management System and in compliance with the adopted mandatory and/or voluntary standards applicable to our business;
- Increasing the operational quality of business processes in a logic of risk management, opportunity maximization and continuous improvement;
- Maintaining high quality standards for our products, focusing on tradition, innovation and the quality of the main raw materials used in our production processes – green coffee, water, malt, barley, hops – by monitoring their healthiness, allergens, origin, traceability and wholesomeness;

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Azienda con Sistema di Gestione per la Qualità UNI EN ISO 9001 - Certificato CSQA n. 22860, Sistema di Gestione Ambientale UNI EN ISO 14001
Certificato CSQA n. 22859 e con Sistema di Gestione per la Sicurezza Alimentare UNI EN ISO 22000 - Certificato CSQA n. 35813



- Constantly monitoring and improving the level of service in terms of:
 - Search for dialogue and interaction with the customer to obtain a real-time feedback on the ability of the organization to meet their requirements. This is done through constantly updated and functioning websites, guided visits to our facilities, events, support to cafés and public venues intended as reference points for art and culture;
 - Presence on the territory through an extensive commercial and logistic structure and a constant availability of products in our peripheral warehouses;
- Training for our intermediaries (freelancers and management): monitoring the dissemination of skills that are the result of a long tradition, perfect knowledge of extraction methods and constant striving towards a perfect final result, in addition to encouraging the maintenance of the best Central European tradition for the production and serving of beer;
- Attention to the expectations of all parties who are affected, perceive themselves to be affected, or may affect the Hausbrandt System;
- Acquiring and maintaining infrastructure, facilities and equipment that are suitable for the compliance of products and services and adopting practices which, by leveraging sustainable technical progress and scientific research, promote the health and safety of our employees, our customers and the community at large, while at the same time allowing a rationalization of production costs;
- Continuously improving the health and safety conditions of all personnel working on behalf of Hausbrandt, promoting their participation and involvement in the constant effort to eliminate, prevent and reduce residual risks in the workplace;
- Promoting long-lasting relationships and active collaboration with suppliers, in order to improve the company's performance, by means of a clear and shared qualification and verification system;
- Preventing any form of pollution, with particular reference to emissions, wastewater and waste;
- Recycling or reducing processing waste as much as possible;
- Adopting, as far as possible, an LCA approach which allows us to study and reduce environmental impacts, preventing any form of waste of non-renewable resources directly generated or influenced by our activities;
- Acknowledging culture and training as an important factor of growth and continuous improvement which must be promoted internally, to our employees and managers, and externally, by developing projects in collaboration with external public and private organizations, being aware that a critical consumption capacity is a competitive advantage for the company;
- Promoting the dissemination of our objectives through communications on our websites, house organ, company editorials and trade magazines, encouraging our suppliers, collaborators and dealers to adopt the above-mentioned Principles.

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Hausbrandt's management is committed to ensuring that this Policy is implemented. For this purpose, these general objectives are translated into a plan with specific and measurable qualitative goals and programs which allow us to assess and improve the effectiveness and efficiency of the system itself and to take action to address risks and opportunities.

Such goals are periodically reviewed.

Each business function is responsible for implementing the Corporate Policy and achieving the objectives within its competence.

This Policy is made available to the stakeholders and reviewed by the Management.

Nervesa della Battaglia, 23 April 2021

Hausbrandt Trieste 1892 S.p.A.

The Legal Representative

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